



Utkarsh Small Finance Bank

Aapki Ummeed Ka Khaata

INSTRUCTION FOR CARDHOLDER

Please attach copies of your correspondence with the merchant, charge slips whatever applicable and any supplementary documents pertaining to the disputed transactions, as appropriate.

Annexures: (Please tick as appropriate)

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Correspondence copy with Merchants

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Charges Slips

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Any other supplementary documents (Please specify)

DECLARATION & SIGNATURE

I hereby confirm that the averments made by me within this form are bona-fide and the information provided is true and accurate to the best of my knowledge and belief. In case this claim is determined by the bank to be false or maliciously made, I shall be fully responsible for the consequences which may include civil/criminal lawsuit being initiated by the bank. I also understand that if the disputed transaction turns out to be valid then a transaction retrieval fee per transaction will be charged to my account.

Place

Tel(+91)

STD

Date

D	D	M	M	Y	Y	Y	Y
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Customer Signature

FOR BANK USE ONLY

Service Request No.

Employee ID

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Name of the
Branch Official

Sourcing
Branch code

Signature of the Branch Official