



**Utkarsh Small Finance Bank**

## **Banking Facility for Senior Citizens and Differently Abled Persons**

- Bank provides dedicated Counters/Preference to Senior Citizens, Differently abled persons.
- Bank issues Cheque Book to customers, whenever a request is received, through a requisition slip which is part of the Cheque Book issued earlier.
- Bank does not insist on physical presence of any customer including senior citizens and differently abled persons for getting Cheque Books.
- Bank also issues Cheque Books, on requisition, by any other mode such as Internet/Mobile Banking.
- Bank provides minimum 80 Cheque leaves every year, if requested, in Savings Bank account, free of charge as per our present product offerings.
- Bank provides necessary assistance to senior citizens and differently abled persons for filing Form 15G/H once in a year (preferably at the starting of Financial Year) to enable them to submit the same, wherever applicable, within the stipulated time.
- Bank provides Basic Banking facilities to senior citizens of more than 70 years of age and differently abled or infirm persons (having medically certified chronic illness or disability) including those who are visually impaired, at his/her doorstep against request received for the same.

**For any clarification required, please feel free to visit our nearest Bank Branch or call or Customer Care 1800 123 9878 (Toll free)**