



**Utkarsh Small Finance Bank**

**Notice**

**Revised Branch Business Hours for Customer Transactions**

**From March 23, 2020 till March 31, 2020**

As you are aware that we are facing an unprecedented situation arising out of the global pandemic related to the spread of Covid-19 virus. As part of the precautionary measures to arrest the spread of the virus, the branch business hours have been revised as under:

<b>Days of the Week</b>	<b>Branch start timing</b>	<b>End of Business Hours</b>
Monday to Saturday (2 <sup>nd</sup> & 4 <sup>th</sup> Saturday and all Sundays closed)	10:00 AM	2:00 PM

**Period:** From March 23, 2020 to March 31, 2020

The Bank shall continue providing essential services only. We request all our Customers to please bear with us as all other non – essential services will be suspended during the above-referred period.

Please note the following:

1. The Cheques should be deposited in the cheque drop boxes only.
2. The pass book update facility will not be available.
3. Handling of physical currency notes carries a big risk of transmission; hence, it is advisable to avoid physical cash.
4. We strongly encourage you to continue using our Digital Banking platforms (Mobile Banking & Internet Banking) for all your banking needs.

Through our above referred Digital Banking platforms, you can also effect the following transactions, among other services:

- a. Real Time Gross Settlement (RTGS)
  - b. National Electronic Fund Transfer (NEFT)
  - c. Online Booking of Deposits.
5. All the ATMs of the Bank will continue to be operational.

We thank you for your co-operation and continued patronage of Utkarsh and assure you best of our services.

We note to inform you of changes, if any, in the above revised schedule.

Website: [www.utkarsh.bank](http://www.utkarsh.bank)

Customer Care: 1800 123 9878, 1800 208 178

Note - This Notice is also available at all the Branches of the Bank.