



Utkarsh Small Finance Bank

NOMINATION POLICY

Version: 2.0 (April 28, 2023)

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1. INTRODUCTION

Utkarsh Small Finance Bank Limited is a wholly owned subsidiary promoted by Utkarsh Core Invest Limited formerly known as Utkarsh Micro Finance Limited. It aims to provide affordable & accessible banking services which are process centric, technology enabled and people oriented resulting in reliable, scalable and sustainable institution facilitating socioeconomic change. The purpose is to provide banking products to the unserved and underserved sections of the country, which includes small and marginal farmers, micro and small industries, and other organized sector entities, at an affordable cost. The Bank's vision is to be the most trusted, digitized bank that is financially and socially inclusive, and creates value across social strata through insightful and viable solutions.

Under the Banking Laws (Amendment) Act of 1983, a provision has been made for providing Nomination facilities to banks' customers in respect of Deposit accounts. The facility of nomination is governed by section 45 (ZA to ZF) incorporated in the banking regulation Act, 1949 and the rules are framed under the banking companies (nomination) rules, 1985, Nomination is applicable for deposit accounts, articles kept in safe custody and the contents of safety lockers.

2. BENEFITS OF NOMINATION

1. The benefit of nomination is that in the event of death of an account holder(s) or locker holder(s), the Bank can release the account proceeds or contents of the locker to the nominee(s) without insisting upon a Succession Certificate, Letter of Administration or Court Order. The nominee holds the monies in the capacity of a Trustee on behalf of the legal heirs of the deceased account holder(s) or locker holder(s) and the Bank's liability is duly discharged on payment to the Nominee.
2. Nomination facility simplifies the procedure for settlement of claims of deceased depositors as banks get a valid discharge by making payment of the balance outstanding in a depositor's account at the time of his death or delivering contents of locker or articles kept in safe custody to the nominee. Nomination is optional for bank customers. It is therefore necessary that nomination facility is popularized, and customers are made aware of its advantages while opening a deposit account.

3. TYPES OF NOMINATION

1. Nomination can be accepted in all bank deposit account such as saving account, current account, recurring deposit and term deposit held in the of individual/s. Bank account holders having deposit accounts in their individual names or in joint names of two or more individuals can appoint a nominee to their accounts.
2. Nomination cannot be accepted in an overdraft or cash credit account even if it has a credit balance.
3. Nomination is mandated in a Portfolio Investment Scheme (PIS) account and has to be ensured for opening a PIS account.
4. Nomination can be made only by the deposit account holders / safe deposit locker hirers / persons availing of safe custody facilities in their personal capacity and not in any representative capacity such as attorney or mandate holder.

4. TYPES OF NOMINEE

1. In deposit accounts, nomination can be made in favour of only a single individual. This automatically excludes non-individual entities such as trust etc.
2. It is not necessary for the nominee to be a relative of the account holder.
3. Where nomination is made in favour of minor, the depositor, while making the nomination, should appoint another individual, not being a minor, to receive the amount of deposit on behalf of the minor nominee and give a discharge, in the event of death of the depositor during the minority of the nominee.
4. There is no restriction for nomination with regard to the status of the nominee, who may be a resident or a non-resident. However, deposit / credit balance payable to the nominee will not be automatically repatriable unless specifically permitted under the exchange control regulations / rules of the respective deposit scheme. This fact should be indicated clearly in the acknowledgement of nomination made in case of non-resident nominee and non-resident deposit accounts.

5. RIGHTS OF NOMINEE

1. The bank shall settle the claims in respect of deceased customer to the nominee(s) within the timeline defined by RBI from the date of receipt of the claim subject to the production of the proof of death of the depositor and suitable identification of the claim(s), to the bank's satisfaction.
2. The bank is not bound to take any notice of claim of any person, other than the nominee.
3. Any other person having the right or claim on the amount will have to exercise it against the nominee. Accordingly, If on the death of the depositor, a nominee and the legal heir holding succession certificate make their claims simultaneously, The bank should take note of the claim of the legal heir and advise him / her to bring a competent court injunction restraining the bank from effecting payment to the nominee. In the event of failure of their failure to do so, the settlement should be made in favour of the nominee within the period stipulated by Reserve Bank of India.
4. In a deposit account held in joint names of two or more persons, the nominee can exercise his claim only on the death of all the joint holders in the account.
5. In a term deposit, in the event of the death of the account holder/s, the nominee is normally entitled to receive the proceeds thereof only on maturity. In case the nominee wishes to close the term deposit prematurely, he/she is required to obtain and furnish the written consent of the legal heirs of the deceased person/s.

6. WITNESS IN NOMINATION FORMS

Reserve Bank of India has clarified the signature of the account holders need not to be attested by witness. Only the thumb-impression(s) of the account holder/s shall be attested by two witnesses on the nomination forms prescribed under banking nomination rules, 1985.

7. CANCELLATION AND VARIATION IN NOMINEE FORM

1. Nomination or its cancellation or variation can be made by the sole depositor in case of a single account and by all the depositors jointly in case of accounts held jointly.
2. Nomination, cancellation of nomination or variation of nomination can be made at any time during the currency of the deposit/locker is under hire.

3. Nomination instruction in case of term deposits and lockers would not cease to be in force merely by reason of the renewal of such deposits or locker agreements.
4. The customer/s can submit the request for registration/modification/cancellation of nomination duly signed by the all the holders in the prescribed form at any branch.

8. ACKNOWLEDGEMENT OF NOMINATION

In all instances of nomination, cancellation of nomination or variation, a photocopy of the relevant nomination form duly filled-in by the customer and duly signed by the bank official against stamp of the bank should be given to the customer/hirer as an acknowledgement.

9. REGISTRATION OF NOMINATION

1. As the account opening process in our bank has been centralized, the system entries in respect of the nomination will be done at CPC. The name of the person in whose favour the nomination has been registered would be mentioned in the welcome letter, which is included in the welcome kit
2. With regard to printing of nominee's name in the account related documents, branches are advised as under:
 - (a) The nomination status registered with the bank is printed in case the customer has given a valid nomination.
 - (b) In case of passbooks, the nominee's name is not printed at present. Wherever nomination flag is marked yes, the nomination status is recorded on the passbook as 'Registered with the Bank'.
 - (c) To ensure compliance to RBI's current directive in this regard, in case the customer makes a specific request for the name of the nominee on the pass book, branches are advised to write the name of the nominee against the nomination status in the passbook and authenticate the same by affixing a round stamp and marking initials of the officials on it.

10. NOMINATION FACILITY IN SAFE DEPOSIT LOCKER

1. When the safe deposit locker facility is extended to customers, it is advisable to obtain a nomination, more especially where the locker is held in a single name. Nomination will enable the bank to release the contents/securities/articles of a locker to the nominee(s) of the hire(s), after making an inventory of the contents of the locker and obtaining the discharge of the nominee thereon.
2. In the case of sole hirer of a locker, the nomination can be made in favour of only one person. Similarly, in the case of locker hired jointly with one or more persons with mode of operation as "Any one of the hirers", nomination is permissible only in favour of one person.
3. If a locker, hired by two or more persons, is to be operated under the joint signatures of two or more of them, such hirers may nominate one or more persons to whom in the event of death of any such hirer or hirers, the bank may give the nominee (s), jointly the with surviving joint hirer or joint hirers, as the case may be, access to the locker and liberty to remove the contents of such lockers. The number of nominees in such cases should be restricted to the number of joint hirers.

11. NOMINATION IN SAFE CUSTODY FACILITY

Nomination is permissible only in the case of single safe custody facility.
