

SAVINGS ACCOUNT

SCHEDULE OF **CHARGES**

w.e.f. 1st May, 2023

Version - 4

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Average Deleves Descriptorents	Standard Savings Account	Premium Savings Account	Gen-Nex Savings Account	Corporate Salary-Standard Account	Corporate Salary- Premium Account
Average Balance Requirements	AQB	AQB	AQB	AQB	AQB
Metro & Urban Branches	₹5,000/-	₹50,000/- or relationship of ₹5 lakhs	₹2,500/-	Nil	Nil
Semi-Urban & Rural Branches	₹2,500/-	₹50,000/- or relationship of ₹5 lakhs	₹750/-	Nil	Nil
Charges for Non-Maintenance	Metro/Urban: ₹25/- per ₹500/- of shortfall, Max ₹250/- for quarter; Semi Urban/Rural: ₹25/- per ₹500/- of shortfall, Max ₹250/- for quarter	₹25/- per ₹500/- of shortfall	Metro/Urban: ₹25/- per ₹500/- of shortfall, Max ₹125/- for quarter; Semi Urban/Rural: ₹25/- per ₹500/- of shortfall, Max ₹37.50/- for quarter	Nil	Nil
Branch Cash Transactions	Standard Savings Account	Premium Savings Account	Gen-Nex Savings Account	Corporate Salary-Standard Account	Corporate Salary- Premium Account
Cash Deposit Transactions- Free limits/month	₹5 lakhs	₹20 lakhs	₹5 lakhs	₹5 lakhs	₹20 lakhs
Charges Beyond Free Limit	₹3/- per ₹1,000/- (Min. ₹50/-)	₹3/- per ₹1,000/- (Min. ₹50/-)	₹3/- per ₹1,000/- (Min. ₹50/-)	₹3/- per ₹1,000/- (Min. ₹50/-)	₹3/- per ₹1000/- (Min ₹50/-)
Cash Deposit Transactions Free limits/month (Folio)	10 transactions	Unlimited	10 transactions	10 transactions	Unlimited
Charges Beyond Free Limit	₹20/-	Not Applicable	₹20/-	₹20/-	Not Applicable
Cash Withdrawal - Free limits/month	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Cash Withdrawal charges beyond free limit	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

DD/PO Issuance	Standard Savings Account	Premium Savings Account	Gen-Nex Savings Account	Corporate Salary-Standard Account	Corporate Salary- Premium Account
Demand Drafts Payable on own Bank Locations	Upto ₹10,000/- ₹50/- Above ₹10,000/- ₹4/- per ₹1,000/- (Min ₹50/- and Max ₹1000/-)	Upto ₹10,000/- ₹50/- Above ₹10,000/- ₹4/- per ₹1,000/- (Min ₹50/- and Max ₹1000/-)	Upto ₹10,000/- ₹50/- Above ₹10,000/- ₹4/- per ₹1,000/- (Min ₹50/- and Max ₹1000/-)	Upto ₹10,000/- ₹50/- Above ₹10,000/- ₹4/- per ₹1,000/- (Min ₹50/- and Max ₹1000/-)	Upto ₹10,000/- ₹50/- Above ₹10,000/- ₹4/- per ₹1,000/- (Min ₹50/- and Max ₹1000/-)
Revalidation	₹100/-	₹100/-	₹100/-	Free	Free
Duplicate DD Issuance	₹100/-	₹100/-	₹100/-	Free	Free
DD/PO Cancellation	₹100/-	₹100/-	₹100/-	Free	Free

Cheque Issuance/ Collection Charges	Standard Savings Account	Premium Savings Account	Gen-Nex Savings Account	Corporate Salary-Standard Account	Corporate Salary- Premium Account
Free Leaves	One free cheque book per quarter (20 leaves)	Two free cheque books per quarter (20 leaves)	One free cheque book per quarter (20 leaves)	One free cheque book per quarter (20 leaves)	Two free cheque book per quarter (20 leaves)
Charges Beyond Free Limit	₹2/- per leaf	₹2/- per leaf	₹2/- per leaf	₹2/- per leaf	₹2/- per leaf
Cheque Return Charges (Outward)	₹200/- per cheque	₹200/- per cheque	₹200/- per cheque	₹200/- per cheque	₹200/- per cheque
Cheque Return Charges (Inward)	₹500/- per cheque	₹500/- per cheque	₹500/- per cheque	₹500/- per cheque	₹500/- per cheque

NEFT/RTGS/IMPS transactions (Online)	Standard Savings Account	Premium Savings Account	Gen-Nex Savings Account	Corporate Salary-Standard Account	Corporate Salary- Premium Account
RTGS Outward	Free	Free	Free	Free	Free
NEFT Outward	Free	Free	Free	Free	Free
IMPS Payments	Upto ₹1 lakh- ₹5 Above ₹1 lakh upto ₹2 lakh- ₹10 Above ₹2 lakh upto ₹3 lakh- ₹15 Above ₹3 lakh upto ₹5 lakh- ₹20	Free	Upto ₹1 lakh- ₹5 Above ₹1 lakh upto ₹2 lakh- ₹10 Above ₹2 lakh upto ₹3 lakh- ₹15 Above ₹3 lakh upto ₹5 lakh- ₹20	Upto ₹1 lakh - ₹5 Above ₹1 lakh upto ₹2 lakh - ₹10 Above ₹2 lakh upto ₹3 lakh - ₹15 Above ₹3 lakh upto ₹5 lakh - ₹20	Free

Doorstep Banking Services	Standard Savings Account	Premium Savings Account	Gen-Nex Savings Account	Corporate Salary-Standard Account	Corporate Salary- Premium Account
Cash Pickup Charges (within city limits with a radius of 5 km from base branch)	Not Available	2 visits/month free Max. ₹50,000/- per visit After free limit : ₹250/-	Not Available	Not Available	Not Available
Cheque Pickup Charges(within city limits with a radius of 5 km from base branch)	Not Available	2 visits/month free After free limit : ₹250/- per visit	Not Available	Not Available	Not Available

Other Charges	Standard Savings Account	Premium Savings Account	Gen-Nex Savings Account	Corporate Salary-Standard Account	Corporate Salary- Premium Account
Quarterly Physical Statements	Free	Free	Free	Free	Free
Email Statements	Free	Free	Free	Free	Free
SMS Alerts	25 paisa per SMS subject to maximum amount of ₹25 per quarter or actual amount whichever is lower.	Free	25 paisa per SMS subject to maximum amount of ₹25 per quarter or actual amount whichever is lower.	Free	Free
Stop Payment Instructions	₹100/- per cheque	₹100/- per cheque	₹100/- per cheque	₹100/- per cheque	₹100/- per cheque
Signature, Address and Photo attestation	₹100/- per instance	Free	₹100/- per instance	₹100/- per instance	Free
Balance Certificate	₹100/- per instance	Free	₹100/- per instance	₹100/- per instance	Free

Account Related Charges	Standard Savings Account	Premium Savings Account	Gen-Nex Savings Account	Corporate Salary-Standard Account	Corporate Salary- Premium Account
Account Closure	Upto 14 days – Nil				
	Above 14 days up to 12 months - ₹500/-	Above 14 days up to 12 months - ₹500/-	Above 14 days up to 12 months - ₹500/-	Above 14 days up to 12 months - ₹500/-	Above 14 days up to 12 months - ₹500/-
	Above 12 month- Nil.				

Average Balance Requirements	Naveen Saving Account		
Avorago Dalanoo Hoquironionis	AQB		
Metro/Urban/Semi-Urban/Rural Branches	₹2,000/-		
Non-Maintenance Charges	₹25/- per ₹500/- of shortfall, Max ₹100/- for quarter		
Initial Funding Requirement	50% of Average Quarterly Balance Requirement		

Branch Cash Transactions	Naveen Saving Account
Cash Deposit Transactions- Free limits/month	₹2,00,000/- (Across all categories of Branches)
Charges Beyond Free Limit	₹3 per ₹1,000/- (Min. ₹50/-)
Cash Deposit Transactions (Folio Charges)	4 Branch transactions
Charges Beyond Free Limit	₹20/- per Transaction
Cash Withdrawal - Free limits/month	Unlimited (Across all categories of Branches)
Cash Withdrawal charges beyond free limit	Nil

Cheque Issuance/ Collection Charges	Naveen Saving Account
Chequebook (10 Leaves)	1 cheque book free per quarter
Charges Beyond Free Limit	₹2/- per leaf
Cheque Return Charges Inward	₹500/- per cheque
Cheque Return Charges Outward	₹200/- per cheque

NEFT/RTGS/IMPS transactions (Online)	Naveen Saving Account
RTGS Outward	Free
NEFT Outward	Free
IMPS Payments	Free
SMS Alerts	25 paisa per SMS subject to maximum amount of ₹25 per quarter or actual amount whichever is lower.

Doorstep Banking Services	Naveen Saving Account
Cash Pickup Charges (within city limits with a radius of 5 km from base branch)	Not Available
Cheque Pickup Charges (within city limits with a radius of 5 km from base branch)	Not Available

Other Charges	Naveen Saving Account	
Physical Account Statement (Quarterly)	Free	
Email Statements	Free	
Stop Payment Instructions	₹100/- per cheque	
Signature, Address and Photo attestation	Nil	
Duplicate Interest & Balance Certificate Issuance Charge	Nil	

Account Related Charges	Naveen Saving Account	
Account Closure	Upto 14 days - Nil Above 14 days upto 12 months - ₹500/- Above 12 month - Nil	

Average Balance Requirements	Basic Savings Bank Deposit Account (BSBDA) Basic Savings Bank Deposit Small Account (BSBDA- Small)		U-Instant	
Average balance nequirements	AQB	AQB	AQB	
Metro & Urban Branches	Nil	Nil (The balance at any point of	Nil(The aggregate balance of all the deposit accounts at	
Semi-Urban & Rural Branches	Nil	time should not exceed ₹50,000/-)	any point of time should not exceed ₹1,00,000/-)	
Chages for Non-Maintenance	Nil	Nil	Nil	

Branch Cash Transactions	Basic Savings Bank Deposit Account (BSBDA)	Basic Savings Bank Deposit Small Account (BSBDA- Small)	U-Instant
Cash Deposit Transactions- Free limits/month	Unlimited	Total credits in such accounts should not exceed one lakh rupees in a year Maximum balance in the account should not exceed fifty thousand rupees at any time.	Transactions of up to ₹10,000/- in a month (The aggregate of all credits in a financial year, in all the deposit accounts taken together, shall not exceed ₹2,00,000/-)
Charges Beyond Free Limit	Nil	Not Applicable	₹3/- per ₹1000/- (Min ₹50/-)
Cash Deposit Transactions Free limits/month (Folio)	Unlimited	Unlimited	Not Available
Charges Beyond Free Limit	Nil	Not Applicable	Not Available
Cash Withdrawal - Free limits/month	Unlimited	Maximum 4 withdrawals per month across all channels including drawings through ATM. No further withdrawal transactions are permitted beyond above limit	Not Applicable
Cash Withdrawal charges beyond free limit	Not Applicable	Not Applicable	Not Applicable
Cash Withdrawal Transactions Free limits/month (Folio)	Maximum 4 Withdrawals per month across all channels including drawings through ATM	-	-
Charges Beyond Free Limit	₹10/- Per transaction	-	-

DD/PO Issuance	Basic Savings Bank Deposit Account (BSBDA)	Basic Savings Bank Deposit Small Account (BSBDA- Small)	U-Instant
Demand Drafts Payable on own Bank Locations	Upto ₹10,000/- ₹50/- Above ₹10,000/- ₹4/- per ₹1,000/- (Min ₹50/- and Max ₹1000/-)	Upto ₹2,000/- ₹20/- Above ₹2,000/- upto ₹10,000/- ₹50/-	Upto ₹10,000/- ₹50/- Above ₹10,000/- ₹4/- per ₹1,000/- (Min ₹50/- and Max ₹1000/-) DD/PO request can be placed by the customer through Internet Banking /mobile Banking only.
Revalidation	Free	Free	Free
Duplicate DD Issuance	Free	Upto ₹2,000/- ₹20/- Above ₹2,000/- upto ₹10,000/- ₹50/-	Free
DD/PO Cancellation	₹100/-	₹100/-	₹100/-

Cheque Issuance/ Collection Charges	Basic Savings Bank Deposit Account (BSBDA)	Basic Savings Bank Deposit Small Account (BSBDA- Small)	U-Instant
Free Leaves	Not Available	Not Available	Not Available
Charges Beyond Free Limit	Not Applicable	Not Available	Not Available
Cheque Return Charges (Outward)	₹200/- per cheque	₹200/- per cheque	Not Available
Cheque Return Charges(Inward)	₹500/- per cheque	₹500/- per cheque	Not Available

NEFT/RTGS/IMPS transactions (Online)	Basic Savings Bank Deposit Account (BSBDA)	Basic Savings Bank Deposit Small Account (BSBDA- Small)	U-Instant
RTGS Outward	Free	Not Available	Free
NEFT Outward	Free	Free	Free
IMPS Payments	Upto ₹1 lakh- ₹5 Above ₹1 lakh upto ₹2 lakh- ₹10 Above ₹2 lakh upto ₹3 lakh- ₹15 Above ₹3 lakh upto ₹5 lakh- ₹20	Upto ₹10,000/- ₹5/-	Free
	Above ₹3 lakh upto ₹5 lakh- ₹20		

Doorstep Banking Services	Basic Savings Bank Deposit Account (BSBDA)	Basic Savings Bank Deposit Small Account (BSBDA- Small)	U-Instant
Cash Pickup Charges (within city limits with a radius of 5 km from base branch)	Not Available	Not Available	Not Available
Cheque Pickup Charges (within city limits with a radius of 5 km from base branch)	Not Available	Not Available	Not Available

Other Charges	Basic Savings Bank Deposit Account (BSBDA)	Basic Savings Bank Deposit Small Account (BSBDA- Small)	U-Instant	
Quarterly Physical Statements	rly Physical Statements Free Free		Not Available	
Email Statements	Free	Not Available	Free	
SMS Alerts	25 paisa per SMS subject to maximum amount of ₹25 per quarter or actual amount whichever is lower.	25 paisa per SMS subject to maximum amount of ₹25 per quarter or actual amount whichever is lower.		
Stop Payment Instructions	₹100/- per cheque	Not Applicable Not Applicable		
Signature, Address and Photo attestation	₹100/- per instance	Free	Not Applicable	
Balance Certificate	₹100/- per instance	₹100/- per instance	₹100/- per instance(Through Digital Channel) Nil (After One Year, account shall close if	
Account Closure	Nil	Nil		

Debit Card Charges*	Rupay Classic (Domestic)	Rupay Platinum (Domestic)	MasterCard Gold (International)	MasterCard Platinum (International)	Rupay Card - Classic (Virtual OTP Based Debit Card)	Rupay Select (International)
Issuance Fee (Primary Holder)	Rupay Classic- ₹150/- for all the products except; Gen-Nex Savings Account - ₹100/- BSBDA & BSBDA-Small - Free Corporate Salary-Standard Account - Free Corporate Salary-Premium Account - Free U-Insta Account - Free	Rupay Platinum- ₹250/- for all the products except; Corporate Salary-Premium Account - Free	MasterCard Gold- ₹250/-	MasterCard Platinum- ₹500/-	Free	₹1000/-
Reissuance / Replacement / Renewal Charges	₹150/-for all the products except; BSBDA & BSBDA-Small-Free Corporate Salary-Standard Account-Free Corporate Salary-Premium Account-Free U-Insta Account-Free	₹250/- for all the products except; Corporate Salary-Premium Account - Free	₹250/-	₹500/-	Not Applicable	₹1000/-
Annual Fee (Primary Holder) (for first year)	Free	Free	Free	Free	Free	Free
Annual Fee (Primary Holder) (from subsequent year)	Rupay Classic- ₹150/-for all the products except; Gen-Nex Savings Account - ₹50/- BSBDA & BSBDA-Small - Free Corporate Salary-Standard Account - Free Corporate Salary-Premium Account - Free U-Insta Account - Free	₹250/- for all the products except; Corporate Salary-Premium Account - Free	₹250/-	₹500/-	Free	₹1000/-
Add-on card charges	₹100/- Gen-Nex Savings Account - Not Applicable BSBDA & BSBDA-Small - Not Applicable	₹250/- Gen-Nex Savings Account - Not Applicable BSBDA & BSBDA-Small - Not Applicable	₹250/- Gen-Nex Savings Account - Not Applicable BSBDA & BSBDA-Small - Not Applicable	₹500/- Gen-Nex Savings Account - Not Applicable BSBDA & BSBDA-Small - Not Applicable	Not Applicable	₹1000/-
Withdrawal Limit	ATM ₹40,000/- per day for all the products except; BSBDA & BSBDA-Small - ATM ₹10,000/- per day Gen-Nex Savings Account - ATM ₹5,000/- per day	ATM ₹1,00,000/- per day	ATM ₹40,000/- per day Gen-Nex Savings Account - ATM ₹5,000/- per day	ATM ₹1,00,000/- per day Gen-Nex Savings Account - ATM ₹5,000/- per day	Not Allowed	ATM ₹3,00,000/- per day
Per Transaction Limits (Own Bank ATM)	₹20,000 for all the products except; BSBDA & BSBDA-Small- ₹10,000/- per day Gen-Nex Savings Account- ₹5,000/- per day	₹20,000/-	₹20,000/- Gen-Nex Savings Account - ₹5,000/-	₹20,000/- Gen-Nex Savings Account - ₹5,000/-	Not Applicable	₹20,000/-
Per Transaction Limits (Other Bank ATM)	₹10,000 for all the products except; BSBDA & BSBDA-Small- ₹10,000/- per day Gen-Nex Savings Account- ₹5,000/- per day	₹10,000/-	₹10,000/- Gen-Nex Savings Account - ₹5,000/-	₹10,000/- Gen-Nex Savings Account - ₹5,000/-	Not Applicable	₹10,000/-
Shopping Limit	POS ₹2,00,000/-per day for all the products except; BSBDA & BSBDA-Small-POS ₹10,000/- per day Gen-Nex Savings Account-POS ₹10,000/- per day	POS ₹3,00,000/- per day	POS ₹2,00,000/- per day Gen-Nex Savings Account - POS ₹10,000/- per day	POS ₹3,00,000/- per day Gen-Nex Savings Account - POS ₹10,000/- per day	Not Applicable	POS ₹5,00,000/-per day
Per Transaction Limits	POS ₹1,00,000/-per day for all the products except; BSBDA & BSBDA-Small-POS ₹10,000/- per day Gen-Nex Savings Account-POS ₹10,000/- per day	POS ₹1,50,000/-	POS ₹1,00,000/- Gen-Nex Savings Account - POS ₹10,000/-	POS ₹1,50,000/- Gen-Nex Savings Account - POS ₹10,000/-	Not Applicable	POS ₹2,00,000/-
Online Shopping Limit	ECOM ₹2,00,000/-per day for all the products except; BSBDA & BSBDA-Small-ECOM ₹10,000/- per day Gen-Nex Savings Account-ECOM ₹10,000/- per day	ECOM ₹3,00,000/- per day	ECOM ₹2,00,000/- per day Gen-Nex Savings Account - ECOM ₹10,000/- per day	ECOM ₹3,00,000/-per day Gen-Nex Savings Account - ECOM ₹10,000/- per day	ECOM ₹10,000/-per day	ECOM ₹5,00,000/-per day
Per Transaction Limits	ECOM ₹1,50,000/-per day for all the products except; BSBDA & BSBDA-Small-ECOM ₹10,000/- per day Gen-Nex Savings Account-ECOM ₹10,000/- per day	ECOM ₹2,00,000/-	ECOM ₹1,50,000/- Gen-Nex Savings Account - ECOM ₹10,000/-	ECOM ₹2,00,000/- Gen-Nex Savings Account - ECOM ₹10,000/-	ECOM ₹10,000/-	ECOM ₹3,00,000/-
PIN regeneration charges	Nil (Green Pin)	Nil (Green Pin)	Nil (Green Pin)	Nil (Green Pin)	Not Applicable	Nil (Green Pin)
ATM Transactions-Metro & Non-Metro (Per Month) (Utkarsh Bank ATM)	Unlimited Free Transactions	Unlimited Free Transactions	Unlimited Free Transactions	Unlimited Free Transactions	Not Applicable	Unlimited
ATM Transactions-Metro & Non-Metro (Per Month) (Other Bank ATM)	5 Free (Financial +Non-Financial) Successful Transactions for all the products except Premium Savings Account & Corporate Salary- Premium Account	5 Free (Financial +Non-Financial) Successful Transactions for all the products except Premium Savings Account & Corporate Salary- Premium Account	5 Free (Financial + Non-Financial) Successful Transactions for all the products except Premium Savings Account & Corporate Salary- Premium Account	5 Free (Financial + Non-Financial) Successful Transactions for all the products except Premium Savings Account & Corporate Salary- Premium Account	Not Applicable	Unlimited
ATM Transaction Charges beyond threshold limit	₹21	₹21	₹21	₹21	Not Applicable	NIL
Airport Lounge Access	No	Yes	No	Yes	Not Applicable	Yes
Zero Liability Coverage	Upto ₹50,000/-	Upto ₹1,00,000/-	Upto ₹50,000/-	Upto ₹1,00,000/-	Not Applicable	Upto ₹5,00,000/-
Concierge Services	-	-	-	-	-	Yes
Accidental Death & Permanent Disability Coverage	Not Applicable	₹2,00,000/-	Not Applicable	Not Applicable	Not Applicable	Upto ₹10,00,000/-
Debit Card-Transaction Charge- Non Utkarsh Bank International ATMs	Not Applicable	Not Applicable	₹25/- per balance enquiry & ₹175/- per cash withdrawal (plus taxes as applicable)	₹25/- per balance enquiry & ₹175/- per cash withdrawal (plus taxes as applicable)	Not Applicable	₹25/- per balance enquiry & ₹175 per cash withdrawal (plus taxes as applicable)
Decline charges for insufficient balance	Not Applicable	Not Applicable	₹25/- per transaction (plus taxes as applicable)	₹25/- per transaction (plus taxes as applicable)	Not Applicable	₹25/- per transaction (plus taxes as applicable)
Cross Currency Mark-up on International Debit Card Transactions	Not Applicable	Not Applicable	3.5%+applicable taxes on foreign currency transaction carried out on Debit Cards. The exchange rate used will be the MasterCard wholesale exchange rate prevailing at the time of transaction/merchant settlement.	3.5%+applicable taxes on foreign currency transaction carried out on Debit Cards. The exchange rate used will be the MasterCard wholesale exchange rate prevailing at the time of transaction/merchant settlement.	Not Applicable	3.5%+applicable taxes on foreign currency transaction carried out on Debit Cards.
Fuel Charges at Petrol Pumps	NIL	NIL	NIL	NIL	Not Applicable	NIL
Surcharge on Railway Tickets purchased with Debit Card	NIL	NIL	NIL	NIL	Not Applicable	NIL
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Debit Card Charges*	Naveen Saving Account (NAVSA)
Issuance Fee (Primary Holder)	Rupay Classic- ₹150/-
Annual Fee (Primary Holder) (for first year)	Free
Annual Fee (Primary Holder) (from subsequent year)	Rupay Classic-₹150/-
Withdrawal Limit	ATM ₹40,000/-per day
Per Transaction Limits	₹20,000(Own Bank ATM)
TO HAIISACUOH EIIIIUS	₹10,000(Other Bank ATM)
Shopping Limit	POS ₹2,00,000/-per day
Per Transaction Limits	POS ₹1,00,000/-
Online Shopping Limit	ECOM ₹2,00,000/-per day
Per Transaction Limits	ECOM ₹1,50,000/-
Reissuance/Replacement/ Renewal Charges	₹150/-
Add-on card charges	₹100/-
PIN regeneration charges	Nil (Green Pin)
ATM Transactions-Metro & Non-Metro (Per Month) (Utkarsh Bank ATM)	Unlimited Free Transactions
ATM Transactions-Metro & Non-Metro (Per Month) (Other Bank ATM)	5 Free (Financial +Non-Financial) Successful Transactions
ATM Transaction Charges beyond threshold limit	₹21
Airport Lounge Access	No
Zero Liability Coverage	Upto ₹50,000/-
Accidental Death & Permanent Disability Coverage	Not Applicable
Debit Card-Transaction Charge- Non Utkarsh Bank International ATMs	Not Applicable
Decline charges for insufficient balance	Not Applicable
Cross Currency Mark-up on International Debit Card Transactions	Not Applicable
Fuel Surcharge at PetrolPumps	Nil
Surcharge on Railway Tickets purchased with Debit Card	Nil

Disclaimer*:- 1. For Debit Card upgradation program, kindly visit our nearest branch for the available Sizes and Fees. 5. If you have opted for E-mail Statement, Physical Statement will not be delivered. 6. Debit Card will not be issued to Minors below 10 years. 7. BSBDA Small accounts are valid for a period of 12 months if the person provides proof of having applied for an Officially Valid Document. 8. Virtual OTP Based Debit Card will be applicable only for Self On Boarding Accounts. 9. SMS Alerts: Three type of SMS will be triggered i.e. Promotional, Customer Educational, Bank Induce & Customer Induce transaction. SMS Alert charges will be applied as per product structure, irrespective of the month/period it is becoming active.